



FSMTC Headquarters • Post Office Box 1210 • Pohnpei, FM 96941  
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|                     |  |
|---------------------|--|
| ORDER NO:           |  |
| CSR NAME:           |  |
| CUSTOMER KEY VALUE: |  |
| SUBSCRIPTION NO:    |  |
| DATE:               |  |

**CUSTOMER INFORMATION**

|  |       |  |
|--|-------|--|
| <input type="checkbox"/> Landline Phone <input type="checkbox"/> Long Distance <input type="checkbox"/> New <input type="checkbox"/> Existing      |       | <input type="checkbox"/> Internet <input type="checkbox"/> BUNDLE  |
| Subscriber Name:    Company or Last, First, MI <input type="checkbox"/> Government <input type="checkbox"/> Business <input type="checkbox"/> Home |       | Identification:<br>FSM SS# _____<br>US SS# _____<br>Driver's License # _____<br><br>Passport # _____<br>Date of Birth (M/D/Y) _____                                  |
| Physical Address:    Village, Municipal, Apartment, State, Description   |       |  |
| Billing Address:    P.O. Box Number, Street, City, State, Zip Code or Pickup   |       |  |
| Employer's Name:   |       | Employer's Address:  |
| Contact Name / Title:  | Phone | Cell    Fax    E-Mail  |
| I authorize FSMTC to obtain, verify and use credit information concerning me or the business from any source.                                      |       | _____ Customer's Initials<br>The Customer Service Representatives ("CSR") acknowledges that he/she has verified the customer's ID and credit.    _____ CSR' Initials |

**LANDLINE / LONG DISTANCE**

|  |  |
|--|--|
| Service Request: <input type="checkbox"/> Termination <input type="checkbox"/> New Installation <input type="checkbox"/> Restore Service <input type="checkbox"/> Relocation <input type="checkbox"/> Inside Move<br><input type="checkbox"/> Number Change <input type="checkbox"/> Add Features <input type="checkbox"/> Add Extension <input type="checkbox"/> Remove Features <input type="checkbox"/> Record Change | Line Type:<br><input type="checkbox"/> Single <input type="checkbox"/> Multi Line  |
| Directory:<br><input type="checkbox"/> Non Published <input type="checkbox"/> Published  | <input type="checkbox"/> Long Distance Enable (IDD) <input type="checkbox"/> Cell Block <input type="checkbox"/> Call Forward <input type="checkbox"/> Call Waiting Caller ID<br><input type="checkbox"/> Inside Wire Maintenance <input type="checkbox"/> Caller ID <input type="checkbox"/> 3 Way Calling <input type="checkbox"/> Other Feature |
| REMARK:  |  |

**INTERNET**

| Service Request: <input type="checkbox"/> New <input type="checkbox"/> Reconnection <input type="checkbox"/> Termination <input type="checkbox"/> Relocation  | Term Commitment: <input type="checkbox"/> 1 Year <input type="checkbox"/> 2 Year <input type="checkbox"/> Other |            |                   |  |                |            |                   |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
|---|---|------------|-------------------|--|----------------|------------|-------------------|-------------------|---------------------------------------|---------------|------|------|---|---------------|------|------|--|----------------|------|------|--|----------------|-------|-------|--|----------------|------|------|--|----------------|-------|-------|--|----------------|------|------|--|----------------|-------|-------|--|---------------|-------|-------|--|----------------|-------|-------|--|----------------|-------|-------|--|----------------|-------|-------|--|----------------|-------|-------|--|----------------|-------|-------|--|----------------|-------|-------|--|----------------|-------|-------|---|
| iSPEED ADSL:  |   |            |                   |  |                |            |                   |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <table border="1"> <thead> <tr> <th>Home</th> <th>Up to Kbps</th> <th>MRC</th> <th>Naked<br/>ADSL MRC</th> <th>Business</th> <th>Up to Kbps</th> <th>MRC</th> <th>Naked<br/>ADSL MRC</th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/> Home Net 512</td><td>up to 512kbps</td><td>\$20</td><td>\$26</td><td><input type="checkbox"/> Business Net 512</td><td>up to 512kbps</td><td>\$65</td><td>\$71</td></tr> <tr><td><input type="checkbox"/> Home Net 1024</td><td>up to 1024kbps</td><td>\$33</td><td>\$39</td><td><input type="checkbox"/> Business Net 1024</td><td>up to 1024kbps</td><td>\$100</td><td>\$106</td></tr> <tr><td><input type="checkbox"/> Home Net 1536</td><td>up to 1536kbps</td><td>\$65</td><td>\$71</td><td><input type="checkbox"/> Business Net 2560</td><td>up to 2560kbps</td><td>\$200</td><td>\$206</td></tr> <tr><td><input type="checkbox"/> Home Net 2560</td><td>up to 2560kbps</td><td>\$75</td><td>\$81</td><td><input type="checkbox"/> Business Net 3072</td><td>up to 3072kbps</td><td>\$290</td><td>\$296</td></tr> <tr><td><input type="checkbox"/> Home Net 4096</td><td>up to 4096bps</td><td>\$129</td><td>\$135</td><td><input type="checkbox"/> Business Net 4096</td><td>up to 4096kbps</td><td>\$399</td><td>\$405</td></tr> <tr><td><input type="checkbox"/> Home Net 5120</td><td>up to 5120kbps</td><td>\$140</td><td>\$146</td><td><input type="checkbox"/> Business Net 5120</td><td>up to 5120kbps</td><td>\$460</td><td>\$466</td></tr> <tr><td><input type="checkbox"/> Home Net 6144</td><td>up to 6144kbps</td><td>\$194</td><td>\$200</td><td><input type="checkbox"/> Business Net 6144</td><td>up to 6144kbps</td><td>\$599</td><td>\$605</td></tr> <tr><td><input type="checkbox"/> Home Net 8192</td><td>up to 8192kbps</td><td>\$220</td><td>\$226</td><td><input type="checkbox"/> Business Net 8192</td><td>up to 8192kbps</td><td>\$720</td><td>\$726</td></tr> </tbody> </table> | Home  | Up to Kbps | MRC               | Naked<br>ADSL MRC                          | Business       | Up to Kbps | MRC               | Naked<br>ADSL MRC | <input type="checkbox"/> Home Net 512 | up to 512kbps | \$20 | \$26 | <input type="checkbox"/> Business Net 512 | up to 512kbps | \$65 | \$71 | <input type="checkbox"/> Home Net 1024 | up to 1024kbps | \$33 | \$39 | <input type="checkbox"/> Business Net 1024 | up to 1024kbps | \$100 | \$106 | <input type="checkbox"/> Home Net 1536 | up to 1536kbps | \$65 | \$71 | <input type="checkbox"/> Business Net 2560 | up to 2560kbps | \$200 | \$206 | <input type="checkbox"/> Home Net 2560 | up to 2560kbps | \$75 | \$81 | <input type="checkbox"/> Business Net 3072 | up to 3072kbps | \$290 | \$296 | <input type="checkbox"/> Home Net 4096 | up to 4096bps | \$129 | \$135 | <input type="checkbox"/> Business Net 4096 | up to 4096kbps | \$399 | \$405 | <input type="checkbox"/> Home Net 5120 | up to 5120kbps | \$140 | \$146 | <input type="checkbox"/> Business Net 5120 | up to 5120kbps | \$460 | \$466 | <input type="checkbox"/> Home Net 6144 | up to 6144kbps | \$194 | \$200 | <input type="checkbox"/> Business Net 6144 | up to 6144kbps | \$599 | \$605 | <input type="checkbox"/> Home Net 8192 | up to 8192kbps | \$220 | \$226 | <input type="checkbox"/> Business Net 8192 | up to 8192kbps | \$720 | \$726 | Remark:<br><input type="checkbox"/> iSPEED VDSL    Global IP over T1: <input type="checkbox"/> Basic <input type="checkbox"/> Premium <i>Note: Separate contract is required for these services and issued by Customer Care</i> |
| Home  | Up to Kbps  | MRC        | Naked<br>ADSL MRC | Business                                   | Up to Kbps     | MRC        | Naked<br>ADSL MRC |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 512   | up to 512kbps   | \$20       | \$26              | <input type="checkbox"/> Business Net 512  | up to 512kbps  | \$65       | \$71              |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 1024  | up to 1024kbps  | \$33       | \$39              | <input type="checkbox"/> Business Net 1024 | up to 1024kbps | \$100      | \$106             |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 1536  | up to 1536kbps  | \$65       | \$71              | <input type="checkbox"/> Business Net 2560 | up to 2560kbps | \$200      | \$206             |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 2560  | up to 2560kbps  | \$75       | \$81              | <input type="checkbox"/> Business Net 3072 | up to 3072kbps | \$290      | \$296             |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 4096  | up to 4096bps   | \$129      | \$135             | <input type="checkbox"/> Business Net 4096 | up to 4096kbps | \$399      | \$405             |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 5120  | up to 5120kbps  | \$140      | \$146             | <input type="checkbox"/> Business Net 5120 | up to 5120kbps | \$460      | \$466             |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 6144  | up to 6144kbps  | \$194      | \$200             | <input type="checkbox"/> Business Net 6144 | up to 6144kbps | \$599      | \$605             |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <input type="checkbox"/> Home Net 8192  | up to 8192kbps  | \$220      | \$226             | <input type="checkbox"/> Business Net 8192 | up to 8192kbps | \$720      | \$726             |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| Primary Email Address:  |   |            |                   |  |                |            |                   |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| <b>TV</b>   |   |            |                   |  |                |            |                   |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |
| Service Request: <input type="checkbox"/> New <input type="checkbox"/> Reconnection <input type="checkbox"/> Termination <input type="checkbox"/> Relocation <input type="checkbox"/> Additional TV<br><input type="checkbox"/> Basic <input type="checkbox"/> Premium    Set-Top Box Serial # _____  |   |            |                   |  |                |            |                   |                   |                                       |               |      |      |   |               |      |      |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |                |      |      |  |                |       |       |  |               |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |  |                |       |       |   |

**TERMS & CONDITIONS**

This document (hereinafter, the "Agreement") is intended to be a contract between FSMTC and the person or entity identified above under Customer Information. The Agreement is subject to approval by FSMTC, and imposes binding obligations on the parties. The Agreement incorporates FSMTC's Terms and Conditions, Internet Acceptable Use Policy (<https://www.fsmtc.fm/internetpolicy>), attached hereto incorporated herein by this reference, and applicable rate plan information. By signing below, the undersigned represents that: (1) he or she is at least 18 years of age and legally competent to enter into this Agreement; (2) he or she has received copy of this Agreement and has read and fully understood the terms and conditions herein; (3) if he or she is acting on behalf of a business entity, all organizational requirements necessary to authorize this transaction have been completed and he or she has been authorized to legally bind the entity to this Agreement; and (4) all information provided by Customer in this Agreement is true and accurate.

|                        |      |            |
|------------------------|------|------------|
| Signature of Applicant | Date | Print Name |
|------------------------|------|------------|

**OFFICIAL USE ONLY**

|  |      |           |            |
|--|------|-----------|------------|
| <input type="checkbox"/> Approve <input type="checkbox"/> Disapprove | Date | Signature | Print Name |
|--|------|-----------|------------|

**COMMENT(S)**

|  |
|--|
|  |
|--|

AGREEMENT FOR THE PROVISION OF  
THE TELECOMMUNICATION SERVICE

The **Federated States of Micronesia Telecommunications Corporation**, hereinafter "**Corporation**" and (Name of Applicant)  
\_\_\_\_\_, hereinafter "**Customer**" agreed as follows:

1. **Corporation** agrees to provide **Customer** the following services:

Telephone service – number(s) \_\_\_\_\_  
DSL – number(s) \_\_\_\_\_  
Others \_\_\_\_\_  
\_\_\_\_\_

2. **Corporation** shall assign **Customer** an account number, which may be the same as his / her telephone or different. **CUSTOMER HEREBY EXPRESSLY AGREES TO BE RESPONSIBLE AND PAY FOR ALL CHARGES MADE AGAINST HIS/HER ACCOUNT AND/OR TELEPHONE WHETHER ORIGINATED AND REQUESTED BY CUSTOMER OR ANOTHER.**

3. Payment for all services billed shall be made within 30 days from the date shown on the bill or invoice. In the event payment is not made within 30 days as required herein, **Customer** shall pay **Corporation** in addition to principal amount due, interest on the outstanding balance at the maximum rate allowed by the applicable usury law, and in the event no usury is not applicable, at the rate of 15% per annum. Services shall be billed and paid at the rate set forth in the applicable tariff, as it exists on the date of service use of the particular **Customer**. In the event, a particular service provided by the **Corporation** to the **Customer** is not covered by the **Corporation's** tariff, **Customer** agrees to pay the usual and customary charge for the service and in the event there is no usual and customary charge, a reasonable charge. **Corporation** reserves the right to disconnect and otherwise discontinue service in the event **Customer** fails to pay for service provided within 30 days from the date shown on the bill or invoice.

4. **Customer** hereby consents to **Corporation's** entry on **Customer's** property at reasonable times for purpose of hookup, maintenance and disconnection services.

5. Customer undertakes to protect **Corporation's** lines and equipment situated on **Customer** property. In the event of damage to **Corporation's** line or equipment situated on **Customer's** property, **Customer** agrees to be fully responsible and to pay the **Corporation** for repair or replacement of any such lines or equipment including the cost of materials, supplies, labor and equipment required for repair or replacement regardless of whether damage to the lines or equipment is the fault of **Customer** or another; provided however that **Customer** is not responsible for damage to **Corporation's** lines and equipment caused by natural disasters beyond the control of **Customer** such as typhoons, floods, etc.

6. The entire agreement between the parties is contained herein and no oral agreement inconsistent with the terms of this agreement is binding on parties.

7. The agreement is written in English and the principal language of the State in which **Customer** has secured services. In the event of a conflict between the English version of this agreement and the version written in the principal language of the State, the English version shall prevail.

8. This agreement shall take effect upon execution by **Customer** and where service was initiated prior to this agreement, its terms shall be retroactive back to the date on which **Corporation** initiated service for **Customer**.

9. **Corporation** hereby disclaims any and all liability whether based on tort, contract or any other form of liability for claims, which may be asserted as a consequence of use of the Calling Line Identification service hereby extended to **Customer**. Furthermore, **Customer** by purchasing and making use of Calling Line Identification hereby agrees to indemnify, defend and hold harmless the **Corporation**, their agents, servants and employees, and each of them, and all other persons, firms, corporations, associations, or partnerships, having any interest in or in any way connected with said **Corporation** from and against any and all loss, liability, and expense of whatsoever kind or nature, including but not limited to attorney's fees and expenses, which may arise from assertion by any person of any claim arising out of the use of the Calling Line Identification service hereby extended to **Customer**.

\_\_\_\_\_  
Corporation

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer

\_\_\_\_\_  
Date